InfoBrief

OpenScape Business is Unify's Unfied Communications solution for small and medium-sized business.

Unified-Communications-readiness and scalability are key benefits with the new OpenScape Business platform models – there are four: X3, X5, X8 or S. From July 2015, the S model is capable of scaling up to 1500 users.

If you own a HiPath 3000 system, upgrading to OpenScape Business UC is a simple and seamless task, often only requiring a simple board replacement and licencing, thereby protecting your existing investment in Siemens equipment and handsets.

OpenScape Business is the key SMB platform from Unify, formerly Siemens Enterprise Communications. It helps to make small and medium-sized businesses more productive, enabling them to excel in customer service and cuts costs.

Delivering cutting-edge UC functionality, OpenScape Business collates voice and conference services, voice mail, messaging, mobility, a multimedia contact center and presence functionality into an easy-to-use and flexible system.

Get more done

- see emails, calls, faxes and vital business information in a single location

- check on team member availability and contact preferences via presence

- launch conference calls from the desktop with a couple of clicks or Drag & Drop

- screen calls and messages to help you focus without missing key calls

- work within your Groupware User Interface like Microsoft Outlook.

Improve customer service

- route calls to the best available person

- link relevant client information to incoming calls automatically

- use social media to extend reach and relate to customers

- get through first time with one-number reachability

- help customers easily via remote control or desktop sharing

- support unrestricted Apple MAC OS users.

Save money

- slash conferencing costs by up to 90% with integrated in-house conference calling

- cut trunk charges by up to 30% with SIP (Internet-based) calling

- reduce office and travel costs with mobile worker support

- save important time with Voice- and Web-Collaboration including Video.

To arrange a demonstration of OpenScape Business, call Evotec on 1300 133 996.

Or for more information on all Unify products, click here: