

Number Redirection can be used to direct calls from your old number or inform callers of your new number.

Number Redirection offers a choice of three options to suit your needs:

- Announcement plus Redirection – A recorded announcement tells the caller the new number and then the call is automatically diverted from the old number to the new number.
- Redirection only – Calls are automatically diverted from the old number to the new number
- Announcement only – A recorded announcement tells the caller the new number.

### Features and Benefits

With Number redirection you can:

1. Can retain use of an old number while transitioning to a new number
2. Maintain continuity of business after a move or a technology change.
3. Delay cost of new stationery until old stationery runs out, and the cost of changing can be spread over a long period of time
4. 3 Service Options available
5. No Connection Fee.

Number Redirection offers 2 package types:

#### 1. Pre-paid fixed term

- Pre-paid for a fixed term of 3, 6 or 12 months after which the service is automatically cancelled
- Customer is charged a single once-off fee at the beginning of the term
- Does not support modification to Destination Number
- Not entitled to rebate if redirection cancelled earlier than term of package
- Must be preselected to Telstra (if usage charges apply).

#### 2. Standard monthly package

- Customer is charged nil connection fee with an ongoing rental charge
- Supports modification to Destination Number
- Only package available for Indial services.

### Pricing

#### BASIC/PSTN SERVICE PRICING

- Standard monthly package rental  
\$27.45 per month post paid
- Pre-paid fixed term packages rental  
\$33 for 3 months  
\$66 for 6 months  
\$130 for 12 months.

#### INDIAL SERVICE PRICING

- Standard monthly package rental  
\$109.95 per month post paid, for each number block.