



Simply better communications

Symphonia is the easy-to-use, cost-effective, feature-rich, unified communications solution for professional organisations of all sizes.

Symphonia's Unified Communications features can give your organisation a competitive advantage by making staff more productive and improving customer satisfaction.

Symphonia offers seven powerful modules:

Auto Attendant – easily create your own call flows and messages

Call Recording – get total control and re-call of vital customer interactions with unlimited users and huge call recording capacity

Fax Server – easily handle faxes like e-mails – set up flow to instantly send faxes to the correct recipient

HR Manager – SMS-enabled tool that tracks, records and reports unplanned leave.

SMS Manager – Save on third-party SMS costs – Converts e-mail to SMS and SMS to e-mail. Route incoming SMS messages to the ideal destination

Voice Conference – reduce costs by eliminating third party conferencing providers. Set up your own rooms and user lists.

Voice Mail – securely host your own voice mail system with unlimited voice mail boxes and recording time.

Key Benefits

- Cost-effective: Symphonia is the affordable alternative to a new enterprise Unified Communications PABX system
- Flexible: Seven modules – buy one, add more as your business grows. Works with any phone system.
- Scalable: Connect up to 2000 users, up to 100 web users
- Easy to use: The intuitive interface means anyone can use Symphonia
- Simply to deploy: No change to existing equipment.

Symphonia began in 2008 with a major Unified Communications project for a multi-national company.

The success of this project reinforced our view that, in their race to dominate markets, major software manufacturers often pack too many features into their products.

Their software is simply too complex for most organisations to use effectively. The maze of complexity works against true productivity. Customising these applications is too costly for most organisations, resulting in software that is never fully integrated with your business processes.

Training staff to use and maintain these packages is another challenge, often requiring specialist consultants.

Symphonia has set out to change all this. We deliver a broad-range of applications with the core functions that all organisations want and need. With Symphonia Voice Application Server, you get all the features and reliability you need, in a simple and functional package.

And if you need customisation to match your unique business processes, we can do it for you at an affordable price.

The result is far more productive software that people want to use. Simply better communications.

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