



With the growth of Social Media and mobility, the use of SMS messaging is growing.

The challenge is in reducing costs and tracking and managing the flow of incoming SMS messages.

Symphonia SMS Gateway provides a breakthrough solution by enabling you to bring SMS messaging in-house and control it at a reasonable cost.

SMS Gateway's sophisticated Message Tracking, enables you to act immediately on social media customer feedback and trends.

**Social media ready:** Keyword Presence Manager routes incoming SMS messages to the most appropriate recipient for immediate response

**Simple and easy to use:** Send SMS Notifications, Surveys, or Mission-Critical messages or requests from MS Outlook or web page and view full reports

**Cost effective:** E-mail to SMS limited by SIM plan only. Unlimited SMS to e-mail

**Efficient:** Modernise business processes and team-working

**High Compatibility:** Compatible with all major IP-PBX systems and web-browsers

**Reliable, Scalable and Secure:** Designed for high availability and reliability, unlimited number of users, hosted in your own environment.

#### Symphonia SMS Gateway Module Specifications

- Symphonia Version: 4.020
- Maximum Users: 2000
- Maximum Simultaneous Connections: Equal to Carrier Connections
- Carrier Connections: Primary Rate, Basic Rate and PSTN
- Maximum Web Users: 100
- Web Browser: IE7, IE8, IE9, Firefox, Chrome
- User Roles: Users and Administrator per feature.

For a free demonstration, call Evotec on 1300 133 996.