EVOTEC
InfoBrief

To improve productivity and customer satisfaction, incoming calls must be directed to the correct destination, first time, every time. Symphonia Auto Attendant provides a cost effective solution to create your own call flows and messages without the need to make any changes to your telephone system.

Efficiently create and change messages instantly via Google Text-To-Speech or custom messages.

Efficient: Route callers to the correct destination in a timely manner

Simple: Your own admin staff can easily deploy and change messages – no need to call your communications supplier.

Cost effective: No lock-in to monthly costs – purchase one module – add more as your needs grow

Scalable: Multi-line support, unlimited number of entry points, multi-layer attendant

High Compatibility: Compatible with all major IP-PBX systems and web-browsers

Reliable: Designed for high availability and reliability

Secure: Hosted in your own environment.

Symphonia Auto Attendant Module Specifications

- Symphonia Version: 4.020

- Maximum Users: 2000

- Maximum Simultaneous Connections: Equal to Carrier Connections

- Carrier Connections: Primary Rate, Basic Rate and PSTN

- Maximum Web Users: 100

- Web Browser: IE7, IE8, IE9, Firefox, Chrome

- User Roles: Users and Administrator per feature.

For a free demonstration, call Evotec on 1300 133 996.