

<b>REMOTE charges - Telephony</b> (Download Evotec Service Charges Schedule)		
Standard Remote Change	Call-Out Fee	Per Half Hour
<b>Non Contracted Customer</b> 48 hour processing period	Half-hour Minimum Charge	<b>\$93.50 inc GST</b> - \$85.00 exc GST
<b>PrioriTel Customer</b> 24 hour processing period	Half-hour Minimum Charge	<b>\$66.00 inc GST</b> - \$60.00 exc GST <b>per half hour thereafter</b>
<b>Emergency Remote Change</b>	<b>Call-Out Fee - Includes First Half Hour</b>	<b>Per Half Hour Thereafter</b>
<b>Emergency Remote Charge - Non Contracted Customer</b> 3 hour processing period	<b>\$330.00 inc GST</b> - \$300.00 ex GST <b>includes first half hour</b>	<b>\$88.00 inc GST</b> - \$80.00 ex GST <b>per half hour thereafter</b>
<b>Emergency Remote Charge - PrioriTel Customer</b> 2 hour processing period	<b>\$132.00 inc GST</b> - \$120.00 exc GST <b>includes first half hour</b>	<b>\$66.00 inc GST</b> - \$60.00 ex GST <b>per half hour thereafter</b>
<b>ON SITE charges</b>		
Standard On Site Service - <b>Non Contracted Customer</b>	<b>\$88.00 CBD Call out - includes first half hour</b> \$80.00 exc GST <b>\$44.00 Non CBD Call out - includes first half hour</b> Call out \$40 ex GST	<b>\$88.00 inc GST</b> - \$80.00 ex GST <b>per 30 min after first half hour</b>
Standard On Site Service - <b>PrioriTel Customer</b>	<b>\$88.00 CBD Call Out - includes first half hour</b> \$80 ex GST <b>\$33.00 Non CBD Call out - includes first half hour</b> \$30.00 ex GST	<b>\$66.00 inc GST</b> - \$60.00 ex GST <b>per half hour thereafter</b>
<b>Scheduled Weekend / Out of Hours Service - Non Contracted Customer</b>	<b>\$704.00 inc GST Call Out (includes first 4 hours)</b> (\$640 ex GST)	<b>\$176.00 inc GST per hour</b> \$160.00 exc GST per hour <b>(after minimum 4 hours)</b>
<b>Scheduled Weekend / Out of Hours Service - PrioriTel Customer</b>	<b>\$528.00 inc GST Call Out (includes first 4 hours)</b> (\$480 ex GST)	<b>\$132.00 inc GST per hour</b> \$120.00 exc GST per hour <b>(after minimum 4 hours)</b>
<b>Emergency Service - Business Hours/ Out of Hours Non Contracted Customer</b>	<b>Call out fee</b> <b>\$550.00 inc GST</b> \$500.00 exc GST	<b>per half hour thereafter</b> <b>In Business Hours:</b> <b>\$88.00 inc GST (\$80 ex GST)</b> <b>Out of hours (first 2 hours)</b> <b>\$132.00 inc GST - (\$120.00 ex GST)</b> Out of hours (after first 2 hours) \$176.00 inc GST - (\$160.00 ex GST)
<b>Emergency Weekend / Out of hours service - PrioriTel Customer</b>	<b>Call out fee</b> <b>\$275.00 inc GST</b> \$250.00 exc GST	<b>per half hour thereafter</b> <b>In Business Hours:</b> <b>\$66.00 inc GST (\$60 ex GST)</b> <b>Out of hours (first 2 hours)</b> <b>\$99.00 inc GST - (\$90.00 ex GST)</b> Out of hours (after first 2 hours) \$132.00 inc GST - (\$120.00 ex GST)
<b>Data Cabling and Electrical Services</b>		
Service Fee	<b>\$88.00 inc GST</b> - \$80.00 exc GST	
Standard hourly rate	<b>\$51.00 inc GST</b> - \$46.61 exc GST <b>per half hour</b>	
Time and a half	<b>\$62.55 inc GST</b> - \$56.87 exc GST <b>per half hour</b>	
Double time	<b>\$73.83 inc GST</b> - \$67.12 exc GST <b>per half hour</b>	
<b>IT Services - Sydney and Melbourne</b>		

Service Fee	<b>\$93.50 inc GST</b> - \$85.00 ex GST	
Standard hourly rate	<b>\$88.00 inc GST</b> - \$80.00 ex GST <b>per half hour</b>	
Standard hourly rate	<b>\$115.50 inc GST</b> - \$105.00 ex GST <b>per half hour</b>	

Pricing applies to Melbourne, Sydney and Brisbane Metropolitan areas only  
Regional charges will be determined based on location and contractor availability