

Advantages of Cloud Communication

We need to be able to communicate in different ways, either via chat, video conferencing or screen sharing, the infrastructure needs to be in place to deliver this communication seamlessly.

Cloud communications provide numerous advantages over on-site and server based communication systems such as;

- **Reduce Costs:** Aging on-site systems are expensive to repair and maintain
- **Scalability:** Cloud solutions easily grow with your business. For hosted cloud Communication system, scaling your system is as simple as adding a chair.
- **Innovation:** You can automatically take advantage of new features as they are added to the cloud system. With Evotec PrioriTel upgrades will be included and automatic.
- **Agility:** Virtual PABX is not geographically bound, your call is routed to your extension no matter where it is plugged in. Wherever your IP phone is plugged in that is where the cloud PABX sends your calls, and if you do not pick up, we can arrange to redirect the call to another extension, mobile or voicemail.
- **Redundancy:** With cloud PABX there is room for layers of redundancy to suit your disaster recovery strategy. Downtime will become a nightmare of the past with your DR solution.

Cloud Computing 101



Cloud computing gives users access to data wherever they have an internet connection. Cloud computing is an umbrella term for different types of cloud services including, cloud storage, cloud back-up, software as a service and cloud hosting.

Businesses use cloud computing to access information anywhere with any compatible device. Rather than storing information on your computer or a server in your office, cloud computing stores data on the internet. Information is available from a central web-based hub that gives anyone with proper credentials access from any location with an internet connection.

Catastrophic data loss can happen at any time. Whether that loss occurs from natural disasters, power surges, or hardware failures, and while most companies have adopted a backup plan, it helps to have additional contingencies in place.

Bandwidth Redundancy



Your local data centre is only as good as the bandwidth supporting it, especially if customers or remote employees and offices rely on accessing it.

An internet outage may still allow your employees to work locally in some applications, but the reality is that the longer your internet connection is down, the larger the impact on your productivity and bottom line.

Having multiple internet connections will provide your data centre and Telephony (and users in general) with the ability to continue working in the event your primary connection goes down. A good rule of thumb is to have a backup connection that is a different technology than your primary internet service. It is best to procure your backup line from a different carrier than your primary connection to help protect you in the event of a routing or carrier-based failure.

About us

With a portfolio unequalled in its breadth and flexibility, over 30 years' experience and three national offices, Evotec are committed to designing, implementing and supporting innovative technology solutions based on the unique requirements of your business.

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