EVOTEC
InfoBrief

Evotec has a great deal of experience in providing robust and innovative communications solutions for the recruitment industry. We understand the need for staff to efficiently record time and resources spent working on client accounts.

We design, install and maintain call centre systems to efficiently handle the large amount of incoming telephone calls that recruitment firms must handle. Our systems enable you to track telephone calls by assigning account codes to clients, or departments, and the system records the duration of calls and cost of calls to that code.

Any organisation can use this technology to effectively allocate communications expenses to departments, and for professional firms, the additional dimension is the assignment of time and costs to their clients.

Evotec can also provide Video and Call Recording solutions which provide evidence-based records of applicant interviews, client transactions and content for staff training.

Our systems also provide Auto Attendant functions which can intelligently route incoming customer and applicant calls to the correct person.

For an expert solution for your recruitment communications, contact us on 1300 133 996.