

REMOTE charges - Telephony (Download Evotec Service Charges Schedule)		
Standard Remote Change	Call-Out Fee	Per Half Hour
Non Contracted Customer 48 hour processing period	Half-hour Minimum Charge	\$93.50 inc GST - \$85.00 exc GST
PrioriTel Customer 24 hour processing period	Half-hour Minimum Charge	\$66.00 inc GST - \$60.00 exc GST per half hour thereafter
Emergency Remote Change	Call-Out Fee - Includes First Half Hour	Per Half Hour Thereafter
Emergency Remote Charge - Non Contracted Customer 3 hour processing period	\$330.00 inc GST - \$300.00 ex GST includes first half hour	\$88.00 inc GST - \$80.00 ex GST per half hour thereafter
Emergency Remote Charge - PrioriTel Customer 2 hour processing period	\$132.00 inc GST - \$120.00 exc GST includes first half hour	\$66.00 inc GST - \$60.00 ex GST per half hour thereafter
ON SITE charges		
Standard On Site Service - Non Contracted Customer	\$88.00 CBD Call out - includes first half hour \$80.00 exc GST \$44.00 Non CBD Call out - includes first half hour Call out \$40 ex GST	\$88.00 inc GST - \$80.00 ex GST per 30 min after first half hour
Standard On Site Service - PrioriTel Customer	\$88.00 CBD Call Out - includes first half hour \$80 ex GST \$33.00 Non CBD Call out - includes first half hour \$30.00 ex GST	\$66.00 inc GST - \$60.00 ex GST per half hour thereafter
Scheduled Weekend / Out of Hours Service - Non Contracted Customer	\$704.00 inc GST Call Out (includes first 4 hours) (\$640 ex GST)	\$176.00 inc GST per hour \$160.00 exc GST per hour (after minimum 4 hours)
Scheduled Weekend / Out of Hours Service - PrioriTel Customer	\$528.00 inc GST Call Out (includes first 4 hours) (\$480 ex GST)	\$132.00 inc GST per hour \$120.00 exc GST per hour (after minimum 4 hours)
Emergency Service - Business Hours/ Out of Hours Non Contracted Customer	Call out fee \$550.00 inc GST \$500.00 exc GST	per half hour thereafter In Business Hours: \$88.00 inc GST (\$80 ex GST) Out of hours (first 2 hours) \$132.00 inc GST - (\$120.00 ex GST) Out of hours (after first 2 hours) \$176.00 inc GST - (\$160.00 ex GST)
Emergency Weekend / Out of hours service - PrioriTel Customer	Call out fee \$275.00 inc GST \$250.00 exc GST	per half hour thereafter In Business Hours: \$66.00 inc GST (\$60 ex GST) Out of hours (first 2 hours) \$99.00 inc GST - (\$90.00 ex GST) Out of hours (after first 2 hours) \$132.00 inc GST - (\$120.00 ex GST)
Data Cabling and Electrical Services		
Service Fee	\$88.00 inc GST - \$80.00 exc GST	
Standard hourly rate	\$51.00 inc GST - \$46.61 exc GST per half hour	
Time and a half	\$62.55 inc GST - \$56.87 exc GST per half hour	
Double time	\$73.83 inc GST - \$67.12 exc GST per half hour	
IT Services - Sydney and Melbourne		

Service Fee	\$93.50 inc GST - \$85.00 ex GST	
Standard hourly rate	\$88.00 inc GST - \$80.00 ex GST per half hour	
Standard hourly rate	\$115.50 inc GST - \$105.00 ex GST per half hour	

Pricing applies to Melbourne, Sydney and Brisbane Metropolitan areas only
Regional charges will be determined based on location and contractor availability