Alcatel-Lucent 8242 DECT Handset

Alcatel-Lucent OpenTouch™ Suite for MLE

User Manual

8AL90306USAAed01-1423
1 GETTING TO KNOW YOUR TELEPHONE ................................................................. 7
  1.1 PHONE DESCRIPTION ......................................................................................... 7
  1.2 STATUS ICONS .................................................................................................. 9
  1.3 MENU ICONS ..................................................................................................... 10
  1.4 CALL ICONS ....................................................................................................... 11
  1.5 ACCESSING THE MENU AND NAVIGATING ................................................... 12
  1.6 HANDSET IN ICON DISPLAY MODE ............................................................... 13

2 GETTING STARTED .................................................................................................. 14
  2.1 INSTALLING THE BATTERY IN THE TELEPHONE .......................................... 14
  2.2 CHARGING YOUR TELEPHONE BATTERY .................................................... 15
  2.3 SWITCHING ON YOUR TELEPHONE ............................................................. 17
  2.4 SWITCHING OFF YOUR TELEPHONE ............................................................. 17

3 USING YOUR TELEPHONE ................................................................................... 18
  3.1 MAKING A CALL ................................................................................................ 18
  3.2 CALLING FROM YOUR PERSONAL DIRECTORY .......................................... 18
  3.3 CALLING YOUR CALLER BY NAME (COMPANY DIRECTORY) .................... 19
  3.4 RECEIVING A CALL ......................................................................................... 19
  3.5 REDIALING ....................................................................................................... 20
  3.6 REQUESTING AUTOMATIC CALLBACK IF INTERNAL NUMBER IS BUSY .......... 20
  3.7 SENDING TEXT MESSAGE IF INTERNAL NUMBER IS BUSY ......................... 20
  3.8 SPEAKING ON THE LOUDSPEAKER OF A BUSY INTERNAL CONTACT ....... 21
  3.9 DURING A CONVERSATION ............................................................................. 21

4 DURING A CONVERSATION .................................................................................. 22
  4.1 MAKE A SECOND CALL .................................................................................... 22
  4.2 RECEIVING A SECOND CALL .......................................................................... 22
  4.3 SWITCHING BETWEEN TWO CALLS (BROKER CALL) .................................... 23
  4.4 TRANSFERRING A CALL .................................................................................. 23
  4.5 THREE-WAY CONFERENCE WITH INTERNAL AND/OR EXTERNAL CALLERS (CONFERENCE) .......................................................... 24
  4.6 PLACING AN OUTSIDE CALL ON HOLD (PARKING) ...................................... 24
  4.7 ACTIVATE/DEACTIVATE VOICE FREQUENCY ............................................... 25

5 SHARING ............................................................................................................... 26
  5.1 ANSWERING THE GENERAL BELL .................................................................. 26
  5.2 CALL PICK-UP .................................................................................................. 26
  5.3 HUNTING GROUPS ........................................................................................... 27
  5.4 SENDING A WRITTEN MESSAGE TO AN INTERNAL CALLER ..................... 28
  5.5 SEND A VOICE MESSAGE COPY ..................................................................... 28
  5.6 SENDING A RECORDED MESSAGE TO A NUMBER A DISTRIBUTION LIST .... 29
6 KEEP IN TOUCH ........................................................................................................ 30

6.1 FORWARDING CALLS TO ANOTHER NUMBER (IMMEDIATE FORWARD) .................. 30
6.2 DIFFERENT TYPES OF DIVERSIONS / EXAMPLE OF DIVERSION ON BUSY .................. 30
6.3 DIVERTING CALLS TO YOUR VOICE MAILBOX .................................................. 31
6.4 CONSULTING YOUR VOICE MAILBOX ................................................................. 32
6.5 DISPLAY AN ABSENCE MESSAGE ........................................................................ 32
6.6 PROGRAM YOUR ASSOCIATE NUMBER .................................................................. 33
6.7 DEFINE AN OVERFLOW NUMBER ........................................................................ 34
6.8 CANCELLING ALL FORWARDS ............................................................................. 34
6.9 CONSULTING TEXT MESSAGES ............................................................................ 35

7 PROGRAMMING YOUR TELEPHONE ...................................................................... 36

7.1 IDENTIFY THE TERMINAL YOU ARE ON ............................................................ 36
7.2 INITIALIZING YOUR VOICE MAILBOX ............................................................... 36
7.3 CHANGE YOUR VOICE MAILBOX PASSWORD ..................................................... 37
7.4 ADJUSTING THE AUDIO FUNCTIONS ................................................................... 37
7.5 ACTIVATING HEADSET MODE .............................................................................. 38
7.6 ADJUSTING YOUR TELEPHONE FUNCTIONS ....................................................... 39
7.7 SELECTING LANGUAGE ........................................................................................ 40
7.8 PROGRAMMING YOUR PERSONAL DIRECTORY ................................................. 40
7.9 MODIFYING A RECORD IN THE PERSONAL DIRECTORY .................................... 41
7.10 ERASE A RECORD FROM THE PERSONAL DIRECTORY .................................... 41
7.11 PROGRAMMING AN APPOINTMENT REMINDER .............................................. 42
7.12 CONFIGURE THE F1 AND F2 KEYS ................................................................... 42
7.13 CALENDAR ........................................................................................................... 43
7.14 LOCKING YOUR TELEPHONE ............................................................................. 46
7.15 MODIFYING YOUR PERSONAL CODE ................................................................. 47

8 LIVE SIGNAL AND NOTIFICATION MANAGEMENT ................................................. 48

8.1 INTRODUCTION ..................................................................................................... 48
8.2 NOTIFICATION CALLS ......................................................................................... 48
8.3 KEY EVENT CALLS ............................................................................................... 49
8.4 FORCE RINGING .................................................................................................. 49
8.5 CALLS .................................................................................................................. 49
8.6 ALARM ACKNOWLEDGMENT ............................................................................. 50
Precautions for use

- Coverage area
  The DECT functions provided by your Alcatel-Lucent system allow user mobility management via DECT cordless telephones. Radio coverage of the Alcatel-Lucent system is ensured by a network of radio base stations. The coverage area of a radio base station is called a cell.

- Mobility:
  A user can make or receive calls in any cell.

- Radio transfer: (Handover)
  This function enables the user to move during a conversation and go from one cell to another. The transfer takes place automatically and has no effect on the conversation. In some cases, slight crackling may be audible at the moment of transition.

Use of approved DECT equipment

This DECT telephone is designed to be used with a private automatic branch exchange (PABX) without an Alcatel-Lucent wire. The CE symbol means that this product is compliant with current European Community directives, more especially the following directives:

- 89/336/CEE Electromagnetic Compatibility,
- 73/23/CEE (low voltage),
- 1999/5/CE (R&TTE).

Pursuant to directive 1999/5/CE (R&TTE) published in the Official Journal of the European Community of April 7, 1999, these items of equipment use the DECT harmonized frequency spectrum and can be used in all the countries of the European Community, in Switzerland and Norway.

No guarantee is given concerning possible interference affecting DECT equipment, due to other authorised utilisation of the radio frequencies concerned.
Operating conditions

This approved DECT telephone is intended to be used with an Alcatel-Lucent cordless PABX. The following conditions must be respected, notably concerning the use of radioelectric frequencies:

- Changes or modifications to the equipment not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.
- To limit the risk of interference, people with pacemakers must keep the wireless telephone away from their equipment (minimum distance of 15 cm/6 inches).
- It is recommended to follow the standard acceptance procedures before using this equipment in human safety critical areas (hospitals...).
- DECT equipment can only be used to establish links between fixed points if these links are temporary and the equivalent isotropically radiated power at the antenna is less than 250 mW.
- The conditions of access to a DECT equipment telepoint network shall be stipulated by contract with the operator of the authorized telepoint network concerned.
- Do not expose your telephone to severe conditions (rain, sea air, dust, etc.).
- Switch off the telephone before changing the battery.
- You must not switch on or use your telephone near gas or inflammable liquids.
- This equipment complies with radiation exposure limits set by FCC/IC and the European Council.
- There is a danger of explosion if the battery is replaced incorrectly. Use only recommended battery Alcatel-Lucent 3BN67332AA (China Shenzhen DRN Battery Co. Ltd. RTR001FXX / RTX Hong Kong Ltd CE-MB206-5C-XX - Li-ion 3.7V 1100mAh 4.1Wh).
- The mains power socket used must be close to the charger/holder and easily accessible, so that it can be used as an “on/off“ facility.
- Battery charge Charge the battery for about 16 hours before initial use.
- Use the following 82x2 DECT Handset charging units:
  - 8232 DECT Handset Desktop charger (3BN67331AA),
  - 82x2 DECT Handset Dual Charger (3BN67341AA).
- With the following Power Supply Units:
  - 8232 DECT Handset Desktop charger PSU Europe (3BN67335AA),
  - Friwo FW7712/XX. (rating I/P:AC 100-240V, 150mA; O/P: DC 5V, 1A),
  - 8232 DECT Handset Desktop charger PSU WW (3BN67336AA),
  - Friwo FW7712 (rating I/P:AC 100-240V, 125mA; O/P: DC 5V, 0.9A).
- You can charge the device by connecting it to a USB 2.0 port (type A). Use only the cable provided with the 8232 DECT Handset Desktop Charger (USB “A“ plug), or the 82x2 DECT Handset Dual Charger.
- To prevent possible hearing damage, do not listen at high volume levels for long periods.

The labels and icons presented in this document are not contractually binding and may be modified without prior warning. The labels and icons displayed on your phone depend on the system to which you are connected and may differ from those specified in this document.
1 Getting to know your telephone

1.1 Phone description

Your phone can be configured to display icons or labels. All descriptions in this user documentation refer to the handset in icon display mode. To ensure that your set matches the documentation make sure the phone is configured correctly. Refer to chapter: Handset in icon display mode.

<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Switch the phone on/off, lock/unlock the phone and activate standby mode.</td>
</tr>
<tr>
<td></td>
<td>- Switch on (long press).</td>
</tr>
<tr>
<td></td>
<td>- Switch off (long press).</td>
</tr>
<tr>
<td></td>
<td>- Lock/unlock the phone.</td>
</tr>
<tr>
<td></td>
<td>- Standby mode on/off (short press).</td>
</tr>
<tr>
<td>2</td>
<td>Answer the call.</td>
</tr>
<tr>
<td></td>
<td>- Long press (feature depending on the system): redial last number or access the redial list.</td>
</tr>
<tr>
<td></td>
<td>- Switching between two calls (Broker call).</td>
</tr>
<tr>
<td>3</td>
<td>Switch off ringer.</td>
</tr>
<tr>
<td></td>
<td>- Hang up.</td>
</tr>
<tr>
<td>4</td>
<td>Return to previous menu.</td>
</tr>
<tr>
<td></td>
<td>- Erase a character.</td>
</tr>
<tr>
<td></td>
<td>- Delete an entire field.</td>
</tr>
<tr>
<td>5</td>
<td>Access MENU.</td>
</tr>
<tr>
<td>6</td>
<td>Access MENU.</td>
</tr>
<tr>
<td></td>
<td>Confirm.</td>
</tr>
<tr>
<td></td>
<td>Navigate.</td>
</tr>
<tr>
<td></td>
<td>Access to personal speed dial (Down navigation key).</td>
</tr>
<tr>
<td>7</td>
<td>In idle or communication mode: Access the company directory.</td>
</tr>
<tr>
<td>8</td>
<td>In communication mode: Activate/deactivate the mute feature. No feature is associated with this key in idle mode.</td>
</tr>
<tr>
<td></td>
<td>In communication mode: Activate/deactivate the loudspeaker.</td>
</tr>
<tr>
<td>9</td>
<td>In idle mode Access the ringer and vibrate adjustment feature.</td>
</tr>
<tr>
<td>10</td>
<td>Access the DTMF feature during a conversation (Long press).</td>
</tr>
<tr>
<td></td>
<td>LED</td>
</tr>
<tr>
<td>---</td>
<td>-----</td>
</tr>
</tbody>
</table>
| 11 | - Green steady: the phone is on the charger and the battery is fully charged.  
- Red steady: the phone is on the charger and the battery is charging.  
- Slow yellow flashing: Telephonic event such as unread message, missed call, etc.  
- Rapid yellow flashing: Incoming call.  
- Red flashing: Out of coverage.  
- Flashing when the phone is plugged into the charger means the same as when the phone is not plugged into the charger. |
| 12 | - 3.5 mm jack plug for headset and maintenance. |
| 13 | - Short press: Decrease the volume of ring tone during an incoming call (4 steps) or decrease volume of loudspeaker during a conversation (8 steps).  
| 14 | - Short press: Increase the volume of ring tone during an incoming call (4 steps) or increase volume of loudspeaker during a conversation (8 steps).  
- Long press: Activate/deactivate the loudspeaker. |
| 15 | - Clip to hook your phone on your belt. You can remove the clip and instead use the cover that is provided in the phone package. |
| 16 | - USB socket for charging the battery and upgrading the phone. |
| 17 | - Press on this key to light up the screen when the phone is in idle state.  
- If configured this key can be used to lock your phone or to send a notification call to an alarm server. For more information contact your administrator. |
| 18 | - Back to homepage. |
| 19 | - Programmable keys (F1 and F2 keys). |
| 20 | Depending on whether the device is in vibrate mode or ring mode, this key will have different effects. It is a shortcut to adjust the vibration/ring effect. Refer to the section about the audio key. |
1.2 Status icons

The status icons are displayed on the welcome screen and indicate the status of the telephone.

- Battery charge level.
- Received messages, voice mail, and callback request texts, and unanswered calls.
- Appointment programmed.
- Call diversion activated.
- Vibrate mode active.
- Ringer active.
- Ringer disabled.
- Radio reception quality.
- Loudspeaker on (in conversation).
- Mute on (in conversation).
- Economy mode activated and used (green).
- Economy mode activated (gray).
- 50 mW power.

You can obtain details on the status icons from the tooltips that appear on the welcome screen when you use the navigator:
### 1.3 MENU icons

The MENU is accessible from the welcome screen by pressing the OK key.

It provides access to all the functions available on your system. All icons are described in their unselected state. When selected, the icons are displayed in a purple.

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>📌</td>
<td>Contacts: Manage your personal directory and access the company directory.</td>
</tr>
<tr>
<td>📞</td>
<td>Dialed: Call back the last number dialed.</td>
</tr>
<tr>
<td>📑</td>
<td>Call log: Access the log of all incoming and outgoing calls.</td>
</tr>
<tr>
<td>☎️</td>
<td>Forward: Divert your calls to another number;</td>
</tr>
<tr>
<td>💌</td>
<td>Messages: Consult and send voice and text messages.</td>
</tr>
<tr>
<td>⏰</td>
<td>Alarms: Program a call-back time.</td>
</tr>
<tr>
<td>⛔️</td>
<td>Lock: Lock/unlock the set.</td>
</tr>
<tr>
<td>🌐</td>
<td>Services: Access the services configuration of the handset (associate, overflow, password, name, number, etc.).</td>
</tr>
<tr>
<td>🔐</td>
<td>Settings: Access the general settings of the phone (key sound, economy mode, charger warning, programming of F1 and F2 keys, etc.).</td>
</tr>
<tr>
<td>⌚️</td>
<td>Manager/Assistant.</td>
</tr>
<tr>
<td>🌐</td>
<td>Language: Choice of language.</td>
</tr>
<tr>
<td>🎵</td>
<td>Ring: Ringing setting.</td>
</tr>
<tr>
<td>📅</td>
<td>Calendar: Access the calendar.</td>
</tr>
<tr>
<td>⌚️</td>
<td>Alarm Set.: Alarm settings menu (Password protected).</td>
</tr>
<tr>
<td>🚩</td>
<td>Alarm ack: Access the alarm acknowledgment services.</td>
</tr>
</tbody>
</table>
1.4 Call icons

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>📞</td>
<td>Making a call.</td>
</tr>
<tr>
<td>📞⏰</td>
<td>Receiving a call.</td>
</tr>
<tr>
<td>🎵</td>
<td>Call on hold.</td>
</tr>
<tr>
<td>📚</td>
<td>Accessing the directories.</td>
</tr>
<tr>
<td>🔄</td>
<td>Transferring a call.</td>
</tr>
<tr>
<td>🔔</td>
<td>Switching to DTMF signals.</td>
</tr>
<tr>
<td>🔄</td>
<td>Setting up a conference.</td>
</tr>
<tr>
<td>🔔⏰</td>
<td>Forwarding your calls to your voice message service.</td>
</tr>
<tr>
<td>🔄⏰</td>
<td>Parking an external communication.</td>
</tr>
<tr>
<td>🕒</td>
<td>Call duration and cost.</td>
</tr>
<tr>
<td>🍀</td>
<td>Additional options (Features depending on the system).</td>
</tr>
</tbody>
</table>

In the event of a multiple call, the icons have symbols (such as numbers) to distinguish between the different callers.

Example: first call is on hold, second call is ongoing 🎵⏰.
### 1.5 Accessing the MENU and navigating

<table>
<thead>
<tr>
<th>Access the menu.</th>
<th><img src="image1" alt="Access the menu" /></th>
</tr>
</thead>
</table>
| Press the OK key when phone displays the welcome screen  
OR  
Press the Access menu key. |

<table>
<thead>
<tr>
<th>Select a function in the MENU.</th>
<th><img src="image2" alt="Select a function" /></th>
</tr>
</thead>
<tbody>
<tr>
<td>Use the navigator keys and press the OK key to select a function.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Navigating within a function.</th>
<th><img src="image3" alt="Navigating within a function" /></th>
</tr>
</thead>
</table>
| You can move vertically along the various labels within the function  
Press the OK key to validate your choice.  
OR  
You can move horizontally along the various icons within the function  
Press the OK key to validate your choice. |
1.6 Handset in icon display mode

Your phone can be configured to display icons or labels. All descriptions in this user documentation refer to the handset in icon display mode. To ensure that your set matches the documentation make sure the phone is configured correctly.

To activate the icon display mode:

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>• Access MENU.</td>
</tr>
<tr>
<td></td>
<td>• Settings</td>
</tr>
<tr>
<td></td>
<td>• Keys</td>
</tr>
<tr>
<td></td>
<td>• Soft key: icon mode</td>
</tr>
<tr>
<td></td>
<td>• On</td>
</tr>
</tbody>
</table>
2 Getting started

In order to have a fully operational Alcatel-Lucent 8242 DECT Handset, make sure that you have the following items: the battery, the AC/DC adapter, the power supply and the USB cable.

2.1 Installing the battery in the telephone

- Installing the battery in the telephone:

If the belt clip is installed, you must lift it up and maintain it in this position during the battery installation or replacement. You are advised to proceed with the belt clip lifted rather than turned.

You can also turn the belt clip counterclockwise.

Lift up the cover.

Position the battery “connectors “ side as shown in the drawing (A). Terminate the installation of the battery in its compartment by pressing as shown in the drawing (B).

Replace the cover.
• Removing the battery from the telephone

If the belt clip is installed, you must lift it up and maintain it in this position during the battery installation or replacement.

You can also turn the belt clip counterclockwise.

Lift up the cover.

Remove the battery from its compartment as shown in the drawing.

2.2 Charging your telephone battery

2.2.1 Charging the battery on a single charger

Put your phone on its support. Plug the USB cable into the 5V socket of the desktop charger. Plug the other end of the USB cable into the AC/DC adaptor. Plug the AC/DC adaptor into the mains power supply.

• Green steady: the phone is on the charger (or connected to the USB cable) and the battery is fully charged.
• Red steady: the phone is on the charger and the battery is charging.
2.2.2 Charging the battery on a dual charger

Place the handset front forward into the Dual Charger upper slot. Place a spare Battery Pack in the front slot, charging contacts down.

To remove the spare battery, push down on the front button.

- Green steady: the phone is on the charger (or connected to the USB cable) and the battery is fully charged.
- Red steady: the phone is on the charger and the battery is charging.

2.2.3 How to charge your phone with the USB cable

Plug the USB cable into the USB port of your phone. The other end of the USB cable can be plugged into the AC/DC adaptor or into a computer USB port.

You can also charge your phone from any USB plug, such as a computer USB plug. However, the charging time is longer than charging with the AC/DC adapter.

2.2.4 LED

- Green steady: the phone is on the charger (or connected to the USB cable) and the battery is fully charged.
- Red steady: the phone is on the charger and the battery is charging.

Recharge your telephone battery regularly. The telephone can be on or off when recharging the battery. If the telephone is to remain unused or out of its charger for several weeks, remove the battery and store it separately.

The battery charging time is less than 3 hours. The charging time is longer if charging through the USB plug from a device other than the AC/DC adapter.
2.2.5 Autonomy of your telephone

On standby in the radio coverage zone. Up to 160 hours.

In continuous conversation. Up to 20 hours if economy mode is activated, 17 hours if economy mode is not activated.

Switch off the telephone before changing the battery.

2.3 Switching on your telephone

- Press the switch on/off key (long press).
- Your telephone is switched on.

If the display fails to light up or the battery icon is flashing, recharge the battery.

If the radio reception icon doesn’t appear on the telephone display:

- Check that you’re in an area covered (if you’re not, move close to a radio terminal).
- Check that the telephone is properly installed in the system (consult the PABX manager).

If the display indicates: “System 1 Auto install ?“, see paragraph “Registering the telephone“ or contact your installation technician.

2.4 Switching off your telephone:

- Press the switch on/off key (long press).
- Select the switch off feature.
- Your telephone is switched off.
3 Using your telephone

3.1 Making a call

- Dial.
- Send the call.

You are in communication:

- Hang up.

To make an external call, dial the outside line access code before dialing your contact number.

3.2 Calling from your personal directory

- Access MENU.
- Contacts
  - Personal Dir
    Validate access to the “personal directory “.
- Select the name of the person you wish to call.
- Send the call.

Quick access: 📞.
3.3 Calling your caller by name (company directory)

- Access MENU.
- Contacts
- Phone Book
- Enter the first letters of the name, name-first name or the initials of your caller.
  - Apply.
- Select the type of search you want (last name, last name and first name or initials).
- Select the desired name.
- Send the call.

Name must be entered in format name / space / first name.

For fast access to this function from the home screen page, press the directory key...

3.4 Receiving a call

You are receiving a call.

- Answered incoming calls
- Disabling the ringer: press the hang up key when your telephone rings; it is still possible to answer by pressing the off hook key.

Speak.

- Hang up.

The ringer does not ring if:
- the vibrate mode is active, the vibrate mode active icon is displayed on the screen saver.
- the ringer is disabled, the ringer disabled icon is displayed on the screen saver.
3.5 Redialing

3.5.1 Redialing the last number dialed (redial)

- Long press.

3.5.2 Call back one of the last numbers dialed

- Access MENU.
- Dialed
- Select the number in the list.
- Send the call.

3.6 Requesting automatic callback if internal number is busy

The telephone of the internal caller you are trying to contact is busy, and you want the person to call you back as soon as they are free.

- Call back

To cancel the automatic callback request, enter the “Cancel automatic callback” function code.

3.7 Sending text message if internal number is busy

The telephone of the internal contact you are trying to contact is busy and you want to leave them a text message.

- Text Mail
- Select the type of message to send (Fixed Messages, Prg Messages, New Message).
- Follow information displayed on the screen.
3.8 Speaking on the loudspeaker of a busy internal contact

In some cases, you might have to broadcast on the loudspeaker of a busy contact. This feature must be configured by the administrator.

- **LS announce**

You can talk, your contact will hear you on their loudspeaker.

3.9 During a conversation

During a call and without losing the connection, there are several ways to access the options offered by your system, using:

- The list of icons at the top of the screen.
- The list of items at the bottom of the screen.

<p>| | | | | | | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1️⃣</td>
<td>2️⃣</td>
<td>3️⃣</td>
<td>4️⃣</td>
<td>5️⃣</td>
<td>6️⃣</td>
<td>7️⃣</td>
<td>8️⃣</td>
</tr>
<tr>
<td>🎵</td>
<td>🎵</td>
<td>📞</td>
<td>📞</td>
<td>☑️</td>
<td>🎵</td>
<td>📞</td>
<td>🕒</td>
</tr>
</tbody>
</table>
4 During a conversation

4.1 Make a second call

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>![Phone icon]</td>
<td>![Dial icon]</td>
</tr>
</tbody>
</table>

- You are in conversation with one caller.
- Dial the number.
- Send the call.
- The first call is on hold.

Recover the caller on hold:

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>![Hang up icon]</td>
<td>![Ringer icon]</td>
</tr>
</tbody>
</table>

- Hang up.
- Your telephone rings.
- Recover the caller on hold.

You can also initiate another call by using the “Enquiry call” feature.

4.2 Receiving a second call

You are in conversation and a caller is trying to contact you:

A beep is sent and the caller’s name is displayed for 3 seconds.

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>![Phone icon]</td>
<td>![Dial icon]</td>
</tr>
</tbody>
</table>

- Answered incoming calls.
- The first call is on hold.

Over 3 seconds, move with the navigate-left-right key to the receiving a second call icon, to see the identity of the second caller (and off-hook if necessary)
4.3 Switching between two calls (Broker call)

During a call, to recover the caller on hold:

- Recover the caller on hold.

You can establish the identity of the waiting call without taking it by using the navigate-left-right key.

- Display the caller’s identity.
- Recover the caller on hold.

4.4 Transferring a call

During a conversation, to transfer the call to another number:

You are in communication with a first caller:

- Call the recipient of the transfer.
- Send the call.

You are in conversation with the destination number:

- Transfer

The two callers are connected.

After dialing the number of the recipient, you can use "Transfer" to transfer the call directly without waiting for the person to answer. The transfer between two external parties and the transfer action by the on-hook key depends on the system configuration.
4.5 Three-way conference with internal and/or external callers (conference)

During a conversation, a second call is on hold:

- **Conference**
- You are in conference mode.

Cancel conference and return to first caller (If conference is active):

- **End conference**

After the conference, to leave your two callers talking together:

Your two callers are in conversation.

This feature needs setting up. If necessary, contact your system administrator. Please note that the cost of the call between the parties remaining after you have left the conference will be charged to your account.

4.6 Placing an outside call on hold (parking)

You can park an outside caller in order to take the call on another set. You are holding an external conversation.

- **Park**
- Number to be called.

Your caller is parked and hears the hold melody.

If you on-hook without entering the number of a call park destination set, the call will be parked on your set.

To recover your parked call:

- **Access MENU.**
- **Services**
- **Services**
- **Pick up services**
- **Park/retrieve**

You are on a call.

If the parked call is not recovered within a preset time (by default 1 minute 30), it is directed to the operator. However, this preset time can be modified by your administrator.
### 4.7 Activate/deactivate voice frequency

This feature depends on the system configuration. If necessary, contact your administrator. During a call, you sometimes have to send DTMF signals, for example, for a voice message service, an automatic switchboard or when remotely consulting an answering machine:

| ![Speaker Icon] | - You are in conversation with one caller. |
| ![Icon] | - *Send MF* |
| ![Icon] | - To activate. |
| ![Icon] | - Sending DTMF signals. |
| ![Icon] | - *De-activate MF* |

The function is automatically cancelled when you hang up. During a conversation, you can activate and deactivate the DTMF mode by pressing the * key (long press).
5 Sharing

5.1 Answering the general bell

When the operator is absent, incoming external calls are diverted to a general bell. You can answer these calls:

- Access MENU.
- Services
- Services
- Pick up services
- Night pick up

5.2 Call pick-up

You hear a telephone ringing in an office where no-one can answer. If authorised, you can answer the call on your own telephone.

- Access MENU.
- Services
- Services
- Pick up services
If the telephone ringing is not in your pick-up group:

- **Ext pick up**
- **Dial a Number**
  - Enter number of ringing telephone.
  - Apply.

If the telephone ringing is in your own pick-up group:

- **Group pick up**

The system can be configured to prevent call pick-up on certain telephones.

### 5.3 Hunting groups

#### 5.3.1 Hunting group call:

Some extensions can be associated to form a group. You can contact any one of them by dialling the group number.

Belonging to a group does not affect the management of direct calls. A specific telephone within a group can always be called by using its own number.

#### 5.3.2 Temporary exit from your hunting group: / Return into your group:

- Access MENU.
- **Services**
- **Services**
  - **Diverse services**
    - **Hunting grp in** / **Hunting grp out**
- **Your group number.**
- **Apply.**
5.4 Sending a written message to an internal caller

- Access MENU.
- Messages
  - New Text Msg
    - Confirm.
  - Send a Message?
    - Confirm.
  - Dial the number of your caller (dial, directories, last numbers dialed...).
    - Confirm.
  - Select the type of message to send (Fixed Messages, Prg Messages, New Message).
    - Follow information displayed on the screen.

If selected message has to be completed:

- Confirm access to the message to be completed.
- Complete the message.
- Apply.

When editing a message to be completed you can use the delete key to delete any entered characters. The browser lets you move the cursor in an input field.

5.5 Send a voice message copy

- Access MENU.
- Messages
  - New voicemail
    - Confirm access to the voice mailbox.
  - Enter your personal mailbox password.
    - Confirm.

Listen to the message to send and follow the voice guide instructions.
### 5.6 Sending a recorded message to a number a distribution list

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>![Menu]</td>
<td>• Access MENU.</td>
</tr>
<tr>
<td>![Messages]</td>
<td>• <em>Messages</em></td>
</tr>
</tbody>
</table>
| ![New voicemail] | • *New voicemail*  
• Confirm access to the voice mailbox.  
| ![Personal code] | • Personal code.  
• Confirm.  |

Follow the instructions of the voice guide.
# 6 Keep in touch

## 6.1 Forwarding calls to another number (immediate forward)

The number can be your home, mobile or car phone, voice mailbox or an internal extension (operator, etc.).

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- Access MENU.
- **Forward**
  - Confirm access to immediate diversion.
- **Fwd Immediate**
- **Activate Fwd / Modify Fwd**
  - Dial the number of your caller (dial, directories, last numbers dialed...).
  - Confirm.

You can continue to make calls while your telephone is diverted.

General remark concerning diversions: you can only activate a single diversion on your telephone. Programming a new diversion will cancel the previous one.

## 6.2 Different types of diversions / Example of diversion on busy

### 6.2.1 Different types of diversions

You can initiate different types of forwarding from the call forward list.

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- Access MENU.
- **Forward**
  - Confirm access to immediate diversion.
- **Select the “List of diversions“ icon.**
6.2.2 Example of diversion on busy

- Access MENU.
- Forward
  - Confirm access to immediate diversion.
- Select the “List of diversions“ icon.
- Fwd on Busy
  - Dial the number of your caller (dial, directories, last numbers dialed...).
  - Confirm.

6.3 Diverting calls to your voice mailbox

- Access MENU.
- Forward
  - Fwd Immediate Voice Mail
  - Confirm.
### 6.4 Consulting your voice mailbox

When you have received a message, the Message icon is displayed on the welcome screen. The orange LED on your telephone flashes to indicate there is a message.

- The number of new vocal messages is displayed in the phone notification area.

**OR**

- Access MENU.

- **Messages**

- **Voice Mail**
  - Confirm access to the voice mailbox.

- Enter your personal mailbox password.
- Confirm.
- Follow the instructions of the voice guide.

Please refer to the administrator for your password.

### 6.5 Display an absence message

When you are absent you can program an absence message that will be displayed on the caller’s phone when they call you.

- Access MENU.

- **Forward**

- **Absence Msg**
  - Confirm.

- Select the message type between predefined messages, messages to complete and message to create.

- Confirm.
### 6.6 Program your associate number

The associated number can be a phone set number, the voice mail number or the pager number. It can be used as overflow number.

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>![OK]</td>
<td>• Access MENU.</td>
</tr>
<tr>
<td>![Services]</td>
<td>• Services</td>
</tr>
<tr>
<td>![PR06]</td>
<td>• Associate</td>
</tr>
<tr>
<td>![OK]</td>
<td>• Apply.</td>
</tr>
<tr>
<td>![Modify]</td>
<td>• Modify</td>
</tr>
<tr>
<td>![Dial]</td>
<td>• Dial the number of your caller (dial, directories, last numbers dialed...).</td>
</tr>
<tr>
<td>![Confirm]</td>
<td>• Confirm.</td>
</tr>
</tbody>
</table>
### 6.7 Define an overflow number

When your set is not available, outside the coverage area or not working, calls to your set will be automatically forwarded to this number if it has been defined.

- Access MENU.
- **Services**
- **Overflow**
- Apply.
- **Modify**
  - Dial the number of your caller (dial, directories, last numbers dialed...).
  - Confirm.

### 6.8 Cancelling all forwards

- Access MENU.
- **Forward**
- Select the “Diversion cancellation“ icon.
- Confirm.
### 6.9 Consulting text messages

When you have received a message, the Message icon is displayed on the welcome screen. The yellow LED on your telephone flashes to indicate there is a message.

- The number of new vocal messages is displayed in the phone notification area.

**OR**

- Access MENU.
  - Messages
  - Text Mail
  - Confirm.

**Read the message**

- Confirm access to “Options“.
- From the options menu, you can erase the message, callback the message sender, answer the message or read the next message.

- The message icon disappears once the message has been read.
7 Programming your telephone

7.1 Identify the terminal you are on

- Displays your telephone number (long press).

7.2 Initializing your voice mailbox

Before starting initialization, make sure the administrator has created a voice mailbox.

- You can use the Message icon on the welcome screen to initialize your voice mailbox.

**OR**

- Access MENU.
- Messages
- Newmsg
  - Confirm access to the voice mailbox.
- Enter your temporary password.
- Enter your new password.
- Record your name.
- End of recording.
- Follow the instructions of the voice guide.
### 7.3 Change your voice mailbox password

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>![Access MENU icon]</td>
<td>Access MENU.</td>
</tr>
<tr>
<td>![Services icon]</td>
<td>Services</td>
</tr>
<tr>
<td>![Password icon]</td>
<td>Password</td>
</tr>
</tbody>
</table>

- Enter the old password.
- Enter the new password.
- Enter new password again to confirm.
- Apply.

Please contact your administrator for your initial voice mailbox password. Each digit of the code is symbolized by an asterisk.

### 7.4 Adjusting the audio functions

You can select the ring tone for your telephone (6 choices) and adjust its volume (4 levels).

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>![Access MENU icon]</td>
<td>Access MENU.</td>
</tr>
<tr>
<td>![Ring icon]</td>
<td>Ring</td>
</tr>
</tbody>
</table>

#### 7.4.1 Choose the tune

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>![Ring.Melody icon]</td>
<td>Ring.Melody</td>
</tr>
</tbody>
</table>

- Select the melody of your choice.
- Apply.

#### 7.4.2 Adjusting the ringer volume

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>![Ring.level icon]</td>
<td>Ring.level</td>
</tr>
</tbody>
</table>

- Select the volume of your choice.
- Apply.
7.4.3 You can adjust the buzzer/ringer mode according to your needs

- Press on the ringer/vibrate key.

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Off</td>
<td>ringer and buzzer are deactivated.</td>
</tr>
<tr>
<td>Ring only</td>
<td>rings only.</td>
</tr>
<tr>
<td>Vibrate then ring</td>
<td>the handset vibrates and then rings.</td>
</tr>
<tr>
<td>Vibrate only</td>
<td>the handset vibrates and doesn “t ring.</td>
</tr>
<tr>
<td>Vibrate and ring</td>
<td>the handset vibrates and rings simultaneously.</td>
</tr>
</tbody>
</table>

This key can be used to switch rapidly from the ringer to the vibrate mode and vice-versa.

7.4.4 The Audio key

The audio key is a shortcut key allowing you to change the vibrate/ring configuration quickly.

Pressing this key will change the vibrate/ring mode: /

<table>
<thead>
<tr>
<th>From</th>
<th>To</th>
</tr>
</thead>
<tbody>
<tr>
<td>Off</td>
<td>Ring only</td>
</tr>
<tr>
<td>Vibrate then ring</td>
<td>Ring only</td>
</tr>
<tr>
<td>Vibrate only</td>
<td>Vibrate and ring</td>
</tr>
<tr>
<td>Vibrate and ring</td>
<td>Ring only</td>
</tr>
<tr>
<td>Ring only</td>
<td>Off</td>
</tr>
</tbody>
</table>

7.5 Activating headset mode

You can use a headset with your phone. If you want the headset to ring only when receiving an incoming call, you must activate the headset mode:

- Access MENU.
- Settings
- Headset mode
- On

When activated only the headset rings (if plugged in).
### 7.6 Adjusting your telephone functions

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="Image" alt="Access MENU" /></td>
<td>• Access MENU.</td>
</tr>
<tr>
<td><img src="Image" alt="Settings" /></td>
<td>• <strong>Settings</strong></td>
</tr>
<tr>
<td><img src="Image" alt="Select function" /></td>
<td>• Select the function* you want and use the On/Off softkeys to activate or deactivate the function.</td>
</tr>
<tr>
<td><img src="Image" alt="Return to idle" /></td>
<td>• Return to idle.</td>
</tr>
</tbody>
</table>

**OR**

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="Image" alt="Select function" /></td>
<td>• Select the function* you want and press the OK key to enter the function menu to configure the function.</td>
</tr>
</tbody>
</table>

* *You can activate or disable the following functions:

- **Status** To show Handset information such as the software version, the battery level, etc.
- **Ascending ringing** Activate or deactivate the ascending ringtone (Progressive ringing).
- **Coverage warning** To activate or deactivate Bip emission when your phone is out of DECT area coverage.
- **Charger warning** To activate or deactivate Bip emission when placing handset on charger.
- **Low battery warning** To activate or deactivate Bip emission when low battery level is reached.
- **Key sound** Activate or deactivate the keypad tone.
- **Confirmat. sound** When a setting is updated, a confirmation sound is played.
- **Headset mode** Activate or deactivate the headset mode. When activated only the headset rings (if plugged in).
- **ECONOMY mode** Activate or deactivate the economy mode. When the economy mode is activated, the set adjusts its radio emission power according to the distance between the set and the radio base. The closer the set is to the radio base the lower the radio emission from the phone. This means that the phone is not always emitting at full power and thus saves the battery.
- **Ring** You can adjust the buzzer/ringer mode according to your needs.
- **Lock** To activate or deactivate a timeout to trigger the automatic keylock, change the keylock pin code or lock the function key.
- **Reset settings** To reset the setting and go back to the default settings.
- **Select System** To select any administrator-defined DECT network for your handset or auto. select.
- **System settings** Administrator access to system configuration.
- **Keys** To access the configuration and programming of handset keys.
- **Forced ringing** Please contact your administrator. This feature is dedicated to some use cases.
7.7 Selecting language

- Access MENU.
- **Language**
- Select the language of your choice.
- Apply.

The initial language selection is made automatically by the system.

7.8 Programming your personal directory

Your personal directory can contain up to 42 numbers.

- Access MENU.
- **Contacts**
- **Personal Dir**
- Position the cursor on an existing record.
- Apply.
- **Create**
- Enter the name.
- Apply.
- Enter the number.
- Apply.

To key in the name: the keys in the keypad include letters that you can display by pressing them successively.

Example: press “8“ twice to display the letter “U“.

Press the # key to switch from lowercase letters mode to uppercase letters mode, and from uppercase letters mode to numbering mode.
7.9 Modifying a record in the personal directory

- Access MENU.
- Contacts
- Personal Dir
- Select the record to be modified.
- Apply.
- Modify
- Modify the name (14 characters maximum).
- Apply.
- Modify the number.
- Apply.

Press the # key to switch from lowercase letters mode to uppercase letters mode, and from uppercase letters mode to numbering mode. Use the browser to position on the character or digit to modify.

To delete a character, briefly press the delete key. To erase a field full of characters, hold down the erase key (long press).

7.10 Erase a record from the personal directory

- Access MENU.
- Contacts
- Personal Dir
- Select the record to erase.
- Apply.
- Delete
- Confirm.
### 7.11 Programming an appointment reminder

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Access Menu" /></td>
<td><strong>Access MENU.</strong></td>
</tr>
<tr>
<td><img src="image" alt="Alarms" /></td>
<td><strong>Alarms</strong></td>
</tr>
<tr>
<td><img src="image" alt="Set Appointment" /></td>
<td><strong>Set appointment</strong></td>
</tr>
<tr>
<td><img src="image" alt="Enter Time" /></td>
<td>• Enter the time of the appointment.</td>
</tr>
<tr>
<td><img src="image" alt="Apply" /></td>
<td>• Apply.</td>
</tr>
<tr>
<td><img src="image" alt="Dial Number" /></td>
<td>• Where appropriate, dial the number of the destination set.</td>
</tr>
<tr>
<td><img src="image" alt="Apply" /></td>
<td>• Apply.</td>
</tr>
</tbody>
</table>

At the programmed time, your telephone rings:
- Press the On-hook key to accept the appointment.

To cancel your appointment call-back request:

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Access Menu" /></td>
<td><strong>Access MENU.</strong></td>
</tr>
<tr>
<td><img src="image" alt="Alarms" /></td>
<td><strong>Alarms</strong></td>
</tr>
<tr>
<td><img src="image" alt="Cancel Appointment" /></td>
<td><strong>Cancel appointm</strong></td>
</tr>
<tr>
<td><img src="image" alt="Apply" /></td>
<td>• Apply.</td>
</tr>
</tbody>
</table>

### 7.12 Configure the F1 and F2 keys

A lock, speed dial, alarm acknowledgment or notification event (if authorized) feature can be associated with the F1 and F2 keys. Once configured these features can be accessed by a short or a long press.

#### 7.12.1 Define the feature to associate with the F key.

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Access Menu" /></td>
<td><strong>Access MENU.</strong></td>
</tr>
<tr>
<td><img src="image" alt="Settings" /></td>
<td><strong>Settings</strong></td>
</tr>
<tr>
<td><img src="image" alt="Keys" /></td>
<td><strong>Keys</strong></td>
</tr>
<tr>
<td><img src="image" alt="Set Feature" /></td>
<td>• Set the kind of feature (call or lock feature) you want to associate with each key and key press (short or long).</td>
</tr>
</tbody>
</table>
7.12.2  Set the numbers to be called

- Access MENU.
- Settings
- Keys
- Call Configuration
- For each key and the kind of press (short or long), enter the name and the number of the contact you wish to associate with the F key.

7.13  Calendar
You can consult and manage an agenda on your phone.

7.13.1  Modify the agenda format

- Access MENU.
- Access the agenda menu.
- More
- View week > View of the week.
- View month > View of the month.

7.13.2  Programming an appointment reminder

- Access MENU.
- Access the agenda menu.
- Add
- Enter date.
- Save
- Enter the beginning time.
- Save
- Choose the duration of the appointment:
  - Select

- Enter the subject of the appointment *:
  - Save
- Enter the place of the appointment *:
  - Save

- Define when the reminder will be activated before the appointment:
  - Select

When entering a text, a minimum of one character is required. Symbols can be inserted using the symbol software key and characters can be deleted using the back key or the clear software key.

### 7.13.3 View the details of an appointment

- Access MENU.
- Access the agenda menu.
- Select a date (Month view only).
  - View (Month view only).
  - View the agenda for the selected date (Month view only).
- Select the appointment of the day (in month view) or the appointment of the week (in week view).
  - View

A scheduled date is framed and has a checkmark.

### 7.13.4 Modify an appointment reminder

- Access MENU.
- Access the agenda menu.
- Select a date ((Month view only)).
  - View ((Month view only)).
  - View the agenda for the selected date ((Month view only)).
- Select the appointment of the day (in month view) or the appointment of the week (in week view).
  - View
  - Edit

- Change the appointment by filling in the fields as described in the creation of appointments.
7.13.5  Copying an appointment reminder

- Access MENU.
- Access the agenda menu.
- Select a date (Month view only).
- View (Month view only).
- View the agenda for the selected date (Month view only).
- Select the appointment of the day (in month view) or the appointment of the week (in week view).
- View
- More
- Copy
- Change the appointment by filling in the fields as described in the creation of appointments

7.13.6  Delete an appointment reminder

- Access MENU.
- Access the agenda menu.
- Select a date (Month view only).
- View (Month view only).
- View the agenda for the selected date (Month view only).
- Select the appointment of the day (in month view) or the appointment of the week (in week view).
- View
- More
- Delete
7.13.7 Delete an appointment reminder

- Access MENU
- Access the agenda menu
- More
- Delete
- Select the appointment
- Confirm deletion

7.14 Locking your telephone

Locking features on your terminal

This service enables you to prohibit outside calls and any programming changes on your telephone:

- Access MENU.
- Lock
- Apply.

Unlocking features on your terminal:

- Access MENU.
- Lock
- Apply.
- Personal code (Please refer to the administrator for your password).
- Apply.
Locking your terminal
This service enables you to prevent your phone being used.

- Press the switch on/off key (long press).
- Select the lock option.

Unlock your terminal:
- Press the switch on/off key (long press).

7.15 Modifying your personal code

- Access MENU.
- Services
- Password
- Enter the old password (Please refer to the administrator for your password).
- Enter the new password (Twice).
- Confirm.
8 Live signal and notification management

8.1 Introduction
Your handset offers services such as live calls, notification calls, event keys or status calls. These services must be activated and configured by your administrator. Please contact your administrator before using these services.

Only notification and event calls can be initiated by the user. Live signals and status calls are transparent to the user as these calls are automatically made by the handset.

- Live signals:
  Live signals are calls that are made automatically (every 90 seconds by default) by the handset to the notification server. The information sent to the notification server allows the server to confirm that the handset has coverage and is working.

- Notification calls:
  Notification calls are initiated by the user of the handset. They are used to notify the server of emergencies such as injuries or material damage when specific keys are pressed. Refer to the “Notification calls“ chapter in the user guide for information on how to initiate a notification call.

- Key event calls:
  Key event calls are also initiated by users when pressing particular keys on the numeric keypad. These are designed to notify the server that certain tasks have been completed, for example, “room is ready“ in the case of a hotel application.

- Status calls:
  Status calls are automatically established by the handset each time the handset is plugged into or removed from the charger and each time the handset is switched on and off.

8.2 Notification calls
These calls are designed to send alarm signals easily in emergency situations. Typically, emergency situations involve injuries or material damage and have highest priority among all other alarm events and calls.

Notification calls are made by a long press on the following keys:

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="function_key.png" alt="Function key" /></td>
<td>• Press the function key (side key) to activate the emergency notification call.</td>
</tr>
<tr>
<td>OR</td>
<td></td>
</tr>
<tr>
<td><img src="ok_key.png" alt="OK key" /></td>
<td>• Press the OK key to active the emergency notification call.</td>
</tr>
</tbody>
</table>

The handset is communicating with the alarm server. The message that appears on the handset display will depend on your system configuration.

The normal call processing message is displayed on the screen and, depending on the configuration, the user may receive an acknowledgement or in conference message.
The notification calls are priority calls and can be performed in any handset status. Handset statuses are: idle, conversation, dialling, calling, configuration, put in charger, removed from charger. Any active call will be terminated as soon as a notification call is initiated. Notification calls will also interrupt any calls such as live, key event or status calls.

During the notification process, all user actions are ignored until communication is established with the alarm server. Then either the user or the alarm server can terminate the call and the handset will return to idle state and will be available to process any subsequent user calls.

### 8.3 Key event calls

This feature allows you to send an information message to the notification server by pressing particular keys on the numeric pad. This Key event call can only be performed when the handset is in idle state. A typical application of this feature could be to press a specific key when a room is ready in the case of a hotel application. Each long press on a different key will send a different message to the server.

- 1, 2, 3, 4, 5, 6, 7, 8, 9, 0 (long press).

After activating the key event process, the user should wait until communication is established with the alarm server before pressing any key, to ensure it is functioning correctly. Then either the user or the alarm server can terminate the call and the handset will return to idle state and will be available to process any subsequent user calls.

### 8.4 Force ringing

Your phone might be on silent or vibrate mode. You may have put your handset in vibrate or silent mode. Despite this configuration your phone may ring at the maximum volume level using melody 5, with a specific call from an alarm server. At the same time that the handset rings, a message (maximum of 14 characters) may appear on the display of the phone. In the event that this feature is used on your premises, it is advisable not to use melody 5 to process normal voice calls.

### 8.5 Calls

While the phone is making such a call, the standard call processing message appears on the display and you are unable to receive or set up any other calls.

Notification calls have the highest priority over any other calls. In the event of a notification call, any other call will be interrupted. All keys will be locked during the notification process in order to avoid the activation of call back, consultation call, etc.
### 8.6 Alarm acknowledgment

After an alarm is triggered, the alarm server can set a location audio signal on the phone. This signal is designed to help rescue teams locate the phone and its user.

The phone sends a location audio signal.

<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Access MENU.</td>
</tr>
<tr>
<td>2.</td>
<td>Alarm ack</td>
</tr>
<tr>
<td>3.</td>
<td>Enter your password.</td>
</tr>
<tr>
<td>4.</td>
<td>Validate.</td>
</tr>
</tbody>
</table>

The location audio signal ends up.
9 Registering the telephone

9.1 Registering the telephone on a system for the first time

For the mobile telephone to function, it must be registered on at least one Alcatel-Lucent or GAP system (registration operation). If when first switched on the display indicates: “Auto install?” your telephone has not been registered on any system.

- Access MENU.

- Settings

- System settings

  - Enter the PIN Code (The default is 0000).
  - Apply.

Registration can begin

A- If the system does not use an AC code

  - Launch subscription.

B- If the system uses an AC (authentication code)

  - Register

  - Select a system (It is recommended that the first empty system is selected).

  - Enter PARK identifier (optional).
  - Press the ‘OK’ key to confirm.

  - Enter access code.
  - Press the ‘OK’ key to confirm.

  - Select Power mode (Your are advised not to select the 50 mW power mode unless required. The “50mW power mode” is intended for hazardous sites such as nuclear plants where it is requested that emissions do not exceed the maximum value.).
The registration operation can last up to 2 minutes.

- If the operation has been done correctly (subscription accepted), the radio reception quality icon is displayed and the telephone is ready to be used.
- If the registration operation has not been successful, the station proposes launching the subscription again.

Utilization of the telephone in GAP mode can lead to functional limitations for which no claims will be considered under the terms of the warranty.

9.2 Registering the telephone on other systems

The telephone can be registered on several systems (maximum of 4). Note: the input is usually reserved for use with your main Alcatel-Lucent system. You can select the other inputs to register the telephone under another system (Alcatel-Lucent or other system).

9.2.1 To make a new registration, when the telephone has already been registered on one or more systems, proceed as follows:

1. Prepare your system for registration (see the system installation manual or consult your installation manager).

2. When the system is ready:

   - Access MENU.
   - Settings
   - System settings
   - Enter the PIN Code.
   - Apply.
   - Register
   - Select a system.
   - Enter PARK code.
   - Apply.
   - Enter access code.
   - Apply.
   - Select Power mode.

Launch subscription.
   - Return to idle.
- If the registration operation runs correctly (Subscription accepted), the telephone is ready for use, and the radio coverage icon appears.
- If the registration operation has not been successful, the station proposes launching the subscription again.
- Depending on the type of system concerned, registration may require one or more additional operations on the system.

### 9.2.2 Selecting your DECT system

Your telephone can be programmed to function on 5 different DECT systems (Alcatel-Lucent or GAP).

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Access MENU." /></td>
<td><strong>Access MENU.</strong></td>
</tr>
<tr>
<td><img src="image" alt="Settings" /></td>
<td><strong>Settings</strong></td>
</tr>
<tr>
<td><img src="image" alt="Select System" /></td>
<td><strong>Select System</strong></td>
</tr>
<tr>
<td><img src="image" alt="Select network" /></td>
<td><strong>Select network</strong></td>
</tr>
<tr>
<td><img src="image" alt="Select the desired input" /></td>
<td>Select the desired input (the chosen option is indicated by the radio button with a central dot).</td>
</tr>
<tr>
<td><img src="image" alt="Return to idle." /></td>
<td><strong>Return to idle.</strong></td>
</tr>
</tbody>
</table>

The selection is retained even after switching the telephone on/off. The selection of a specific system (SYSTEM...) forces operation on a specific system. This selection must be changed if one wishes to change system. Selecting “Lock to any“ enables the telephone to connect automatically when it enters a system coverage zone. If the systems programmed in the telephone have common coverage zones, the telephone selects the first system found.
10 Accessories

10.1 Phone package

When you purchase your phone, it is equipped with a belt clip on the back.

You can remove this belt clip and replace it with the cover provided in the box of your new phone.
- Turn the belt clip by doing a counterclockwise quarter turn.
- Remove the belt clip by pulling it towards you.

Put on the cover instead of the belt clip as shown in the picture.
Push the cover towards the back of the phone until the cover is clipped on.

10.2 Chargers and power supply

Your phone charger is supplied with the following equipment:

An AC/DC adapter made of a body and a separate plug head that clips onto the AC/DC adapter body.
The charger is provided separately.

A USB cable (provided with the handset).

A desk support for docking your phone.
How to dock your phone on the desk support

Put your phone on its support. Plug the USB cable into the 5V socket of the desktop charger. Plug the other end of the USB cable into the AC/DC adaptor. Plug the AC/DC adaptor into the mains power supply.

How to charge your phone with the USB cable

Plug the USB cable into the USB port of your phone. The other end of the USB cable can be plugged into the AC/DC adaptor or into a computer USB port.
10.3 Dual Chargers

The Dual Desktop charger includes:

1. a stand to house your telephone and additional battery and a charge indicator light for the additional battery.

2. a mains cable via an AC/DC adaptor.

Place the handset front forward into the Dual Charger upper slot. Place a spare Battery Pack in the front slot, charging contacts down.

- The handset battery charging time is less than 3 hours.
- The spare battery charging time is less than 6 hours.

To remove the spare battery, push down on the front button.

The power supply USB plug allows you to charge both the handset and the spare battery.

The Data USB plug allows you to charge the handset from any PC. In this case, only the handset is charged, the spare battery is not charged.

10.4 Characteristics of the mains power adapter

- Input: 100/240 V - 50/60 Hz.
- Output: 5V - 1A.

The mains power socket used must be close to the charger/holder and easily accessible, so that it can be used as an “on/off“ facility.
10.5 Presentation of the battery pack

10.5.1 Autonomy of your telephone

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>On standby in the radio coverage zone.</td>
<td>Up to 160 hours.</td>
</tr>
<tr>
<td>In continuous conversation.</td>
<td>Up to 20 hours if economy mode is activated, 17 hours if economy mode is not activated.</td>
</tr>
</tbody>
</table>

10.5.2 Initial charge:

Place the telephone in the charging holder.

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Battery icon flashing.</td>
<td>The battery is charged.</td>
</tr>
</tbody>
</table>

Maximum battery performance is only reached after around 10 charge/discharge cycles. These batteries contain polluting substances: do not dispose of them in a dustbin - take them to a specialized collection point.

10.6 Headphone / external microphone

The side of the telephone features a 3.5 mm jack connector for headphone / external microphone. Contact your retailer for information on the various headphone models available.

10.7 Cleaning your telephone

Your telephone does not require any particular servicing. However, it may be cleaned using a soft, damp cloth.

Use appropriate soap or detergent to clean the surface of the telephone.

10.8 Transporting and protecting your telephone

To avoid losing your telephone, get into the habit of clipping it onto your belt. Your telephone can also be carried in a protective case.

Various models of carrying case are available. Ask your installation technician for information. It is vital to use the special protective carrying case if your telephone is to be used in an industrial environment (presence of dust, filings, vapours of diverse origins and risk of being dropped). If the telephone is used with a carrying case, the belt clip must be removed.
11 Glossary

- Call transfer: The transfer function allows a user who is in contact with one person to transfer the person to another person.
- Conference: The conference function allows the user, in contact with two callers, to set up a three-way conference.
- DECT: European cordless telephone standard: Digital Enhanced Cordless Telecommunication.
- Hunting groups: Several telephones grouped under one directory number. A call to this number is directed to one of the free telephones within the group.
- Intrusion: Function allowing intrusion into a conversation between two callers.
- Personal assistant: This facility enables the caller to avoid having to leave a message in the voice mailbox and directs him/her to an extension number, an outside number, a mobile or the switchboard.
- Parking: This function places an outside call on hold, for subsequent recovery on another “authorised“ extension within the system.
- Common directory: This directory contains all the abbreviated numbers that can be accessed by users of the Alcatel-Lucent installation.
- Personal directory: This directory contains the personal numbers of the user of a terminal.
- Pick-up group: This function enables you to answer a call ringing on another terminal. Calls can only be picked up within the pick-up group.
- DTMF: During a conversation, DTMF codes are sometimes required. These codes are used when a user wants to consult a voice server, access a PABX or remotely consult an answering machine.
12 Declaration of compliance

Marking: CE

This equipment uses the DECT harmonized frequency spectrum (1880Mhz-1900Mhz).

This equipment is in compliance with the essential requirements of R&TTE Directive 1999/5/EC and with Directive 2011/65/UE (ROHS).

The Declaration of Conformity may be obtained from: Alcatel-Lucent 3 avenue Octave Gréard 75007 Paris, France

Contact: ebg_global_supportcenter@Alcatel-Lucent.com

USA and Canada

Handset: this device complies with Part 15-D of the FCC Rules and with RSS-213 of Industry Canada (FCC ID: T7HCT8121 IC: 4979B-CT8121). This device complies with Part 68 of the FCC Rules and with IC CS-03 Part V of Industry Canada. The ACTA registration number is: T7HW4NANCT8121.

Chargers: this device complies with Part 15-B of the FCC Rules and with ICES-003 of Industry Canada.

Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Exposure to Radio Frequency Signals:

This device has been designed and manufactured not to exceed the SAR (Specific Absorption Rate) radio frequency power transmission limits established by the different countries concerned. The SAR value measured is equal to 0.102 W/kg (the globally accepted maximum limit being 1.6 W/kg).

User Instructions:

This equipment has very low levels of RF energy and is deemed to be compliant without testing of the specific absorption rate (SAR).

This apparatus is Hearing Aid Compatible (HAC).

Acoustic shock protection

The acoustic level of the signal generated by the handset earpiece is less than 130 dBspl for a transient signal (123 dBspl for Australia) and less than 118 dBspl (rms) for a continuous signal (120 dBA for Australia).
Directive 2003/10/EC specifying the risks inherent in noise at work

The ring contributes towards overall daily noise. To reduce the level, the following is recommended: reduce the setting, program a progressive ring.

Privacy:

Privacy of communications may not be ensured when using the Bluetooth® handset or any additionnal Bluetooth® device.

Disposal:

The equipment must be returned to a collection point for electronic equipment waste disposal.

Defective batteries must be returned to a collection point for chemical waste disposal.

Related Documentation:

Other languages for these Safety and Regulatory Instructions and User Documentation are available at the following Web site http://enterprise.alcatel-lucent.com?product=All&page=Directory