



Information Technology

Evotec's **Information Technology** division provides industry-leading solutions, combined with expert design, installation and support, to empower your business to succeed.

Telephony
Information Technology
Carriage
Infrastructure
Broadband Solutions
Business Support

The division of our business

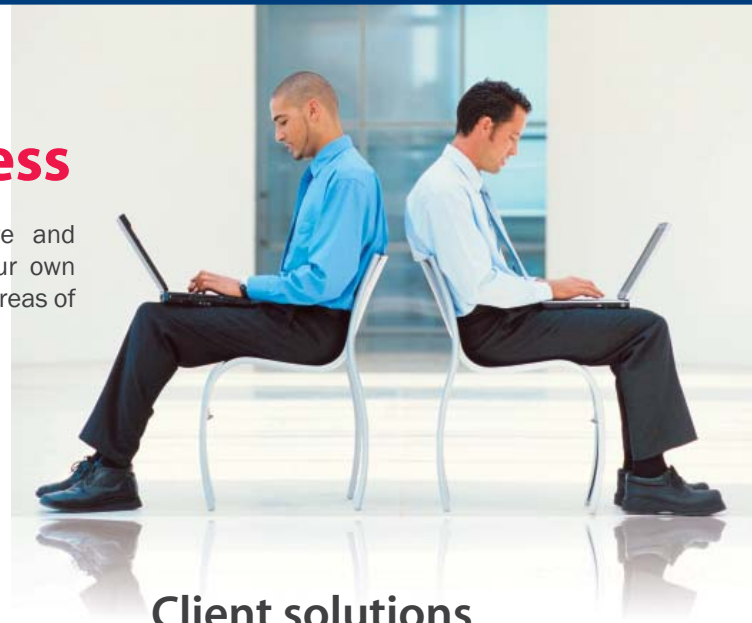
Evotec's Information Technology portfolio includes hardware and applications from industry-leading vendors, combined with our own expertise in design, installation and support. We cater to three areas of an organisation's information technology requirements:

Professional Services

- LAN and WAN design and deployment
- Network performance and yield audits
- Migration and upgrade projects

Business solutions

- Industry Standard Servers
- Storage and SAN solutions
- Advanced networking, including converged technology
- Wireless LANs
- WAN networks and data solutions
- Server level network management and security solutions



Client solutions

- Business desktops and notebooks
- Handheld devices
- Desktop management and security applications
- Mobile data solutions

The technology driving your business

Information technology can allow your business to differentiate itself from competitors and surpass customers' expectations. Evotec's Information Technology division designs solutions to improve productivity, reduce total cost of ownership (TCO) and enable changes to strategic business practices.

Improve productivity

Information technology's impact on productivity can be extensive, covering general staff operations, and system management. Impacts may include:

- Implementing a high quality network infrastructure to provide high speed network access
- Deploying high performance desktop systems to provide superior computing
- Utilising pro-active equipment monitoring to reduce manual monitoring
- Utilising mobile data solutions to improve Sales personnel's remote access to files

Reduce TCO

The key to reduction of TCO is pro-active management and administration of your technology. Evotec specialises in deploying applications and processes to achieve this:

- Processes to maintain current warranty and support agreements for critical hardware
- Applications to pro-actively monitor server performance
- Applications to monitor operating system event logging
- Applications to efficiently deploy workstation operating environments



Enable strategic business practices

Information technology can change the way your business operates, improving employee operations, and streamlining interaction with customers and suppliers. Our portfolio offers you the hardware, applications and services which enable you to:

- Allow Sales staff to remotely access and edit CRM data
- Centralise your data and applications, eliminating file duplication, and enabling file-sharing
- Simultaneously deploy updates to corporate templates to every user on the network
- Allow staff to roam the office with their notebooks, and remain connected to the network
- Allow field Engineers to remotely log job details and completion confirmations
- Be confident that your critical data is safe and easily accessible in the event of a major failure
- Feel secure that your data is protected against intrusion

The partner supporting your business

Evotec utilises a four-stage process to deliver outstanding information technology solutions.

Assess – our assessment of your business objectives and requirements drive our solution recommendation.

Design – your objectives and existing information technology environment assist us to design a solution which achieves your requirements, and optimises existing infrastructure investments.

Deploy – to implement your solution as seamlessly as possible, we optimise pre-installation and deployment processes, including effective solution design, pre-configuration, compatibility testing and project management.

Support – our Business Support division complements our Information Technology division, maintaining the performance of your solution:

PriorITel maintenance agreements – premium service levels and response, and a dedicated Account Manager

National Technical Help Desk – high level technical assistance and remote fault resolution

Field engineering team – expert on-site diagnostics and fault resolution

From design, through to deployment, and beyond, we are committed to ensuring your information technology provides the answer to your business' requirements. We work with you to design solutions that can impact both day-to-day business operations, through to those that can revolutionise your business.



One company. Six divisions. Infinite possibility.



Telephony

Design and deployment of traditional and IP telephony, with complementary solutions: mobility, CTI, call accounting, messaging and call centre solutions.



Information Technology

From simple desktop solutions, through to national networks, Evotec provides personal and corporate solutions.



Carriage

The assessment, design, provisioning and account management of Telstra services, for the optimum combination of voice and data services.



Infrastructure

The design, supply, deployment and support of structured cabling and electrical services. From simple to complex configurations.



Broadband Solutions

Access, control, delivery and billing of broadband services for provision of broadband access and efficient billing for usage.



Business Support

Our national Customer Service Centre, Technical Help Desk and PriorITel maintenance agreements confirm our commitment to supporting your business.

Evolving world. Evolving technologies. www.evotec.com.au 1300 133 996



Telephony



Information Technology



Carriage



Infrastructure



Broadband Solutions



Business Support