



Broadband Solutions

Evotec's **Broadband Solutions** division provides the means to access, control, deliver and bill usage of broadband services, in a solution designed to meet the needs of your business and customers.

Telephony
Information Technology
Carriage
Infrastructure
Broadband Solutions
Business Support



The division of our business

Evotec's Broadband Solutions division provides the means to access, control, deliver and bill usage of broadband services. These solutions are primarily deployed by hospitality, leisure and care organisations, where policy-based access to broadband is required. Our broadband solutions will enable your organisation to limit broadband access to permitted users, and be able to charge for access based on time or download parameters.

Access – an appropriate internet connection is selected, based on an analysis of factors such as the size of your organisation, your end user profiles and your occupancy levels.

Control – an intelligent management system is implemented, responsible for password controls, usage monitoring and security between the broadband network and your organisation's network. The system also provides information to the billing system.

Delivery – a variety of methods of actually delivering the broadband are available. Wired and wireless options are available and will be assessed based on your organisation's coverage need and physical building features.

Billing – if required, guests or patients may be charged for the use of the broadband. Evotec broadband solutions interface with many billing and management applications.

The technology driving your business

Perhaps a hotel wishes to improve its guest facilities. Perhaps a convention venue wishes to attract more conferences and exhibitions. Perhaps a golf course wishes to offer guests the ability to check e-mail between rounds. Perhaps a hospital wishes to allow patients to play games and surf the internet.

All of these organisations are candidates for Evotec's broadband access and billing solutions. A broadband service for guests or patients will allow these companies to:

- Improve the service offered to guests and patients
- Meet guest expectations
- Meet or exceed competitor standards
- Increase market share
- Attract new markets
- Drive new revenue



Committed support

A successful partnership doesn't end with the design of a solution. We understand the importance of true support from an organisation, throughout the implementation and the period afterwards. Evotec is committed to deploying a solution efficiently and effectively, within timing suited to a property's occupancy.

We are committed to your property realising true benefits of deploying broadband. We provide marketing and technical collateral that optimises the uptake and enjoyment of an Evotec broadband solution.

Following implementation, our Business Support division provides the necessary service and assistance a property requires. Our Customer Service department, Help Desk and PriorTel maintenance agreements validate the investment in an Evotec solution.

The partner supporting your business

Tailored solutions

Our experience in deploying broadband solutions has taught us about the importance of providing a solution that has been specifically designed for an organisation. We assess multiple factors prior to designing the final solution:

We examine a property's guest or patient profile. Are the occupants of a hotel largely corporate guests, demanding broadband for nightly e-mail access? Are the patients in a hospital mobile enough to surf the internet during their hospital stay? Does a conference venue incur a heavy usage period during the day, with little in the evening? These profiles contribute to the design of a solution.

We'll look at the coverage a property wishes to provide. Is it to the guest rooms? Is there a conference facility requiring access? Outside around the pool? In the restaurant? The required area of coverage influences the solution we'll recommend.

We'll also look at the physical construction and layout of the building. The materials used and the density of a building influence the solution we recommend. The layout of the property and areas requiring coverage also affect the design.

The result of our assessment of the above factors will enable us to recommend a solution that fulfils your organisation's requirements, and takes into consideration influential environmental elements.



One company. Six divisions. Infinite possibility.



Telephony

Design and deployment of traditional and IP telephony, with complementary solutions: mobility, CTI, call accounting, messaging and call centre solutions.



Information Technology

From simple desktop solutions, through to national networks, Evotec provides personal and corporate solutions.



Carriage

The assessment, design, provisioning and account management of Telstra services, for the optimum combination of voice and data services.



Infrastructure

The design, supply, deployment and support of structured cabling and electrical services. From simple to complex configurations.



Broadband Solutions

Access, control, delivery and billing of broadband services for provision of broadband access and efficient billing for usage.



Business Support

Our national Customer Service Centre, Technical Help Desk and PriorITel maintenance agreements confirm our commitment to supporting your business.

Evolving world. Evolving technologies. www.evotec.com.au 1300 133 996



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